

VOLUNTEERING POLICY

Date of Approval:	7 th October 2019
Dates of Review:	10 th June 2019
Dates of Re approval:	

Contents

- 1. Introduction
- 2. Principles
- 3. Practice Guidelines
- 4. The Volunteers Voice
- 5. Insurance
- 6. Health & Safety
- 7. Equal Opportunities
- 8. Confidentiality
- 9. Political Impartiality
- 10. Review

1. Introduction

Houghton Regis Town Council provides facilities and services to the residents of Houghton Regis including public parks, play areas, open spaces, public conveniences, sports pitches, cemeteries and community events.

Houghton Regis Town Council seeks to involve volunteers to:

- ensure our services meet the needs of our residents
- provide new skills and perspectives
- increase our contact with the local community we serve.

The council provides volunteer opportunities in the following ways:

- As formal co-optees on council committees, sub committees and working groups
- As volunteers at council events (community and civic)
- As work experience placements

2. Principles

This Volunteering Policy is underpinned by the following principles:

- Houghton Regis Town Council will ensure that volunteers are properly integrated into the organisational structure and that mechanisms are in place for them to contribute to Houghton Regis Town Council's work;
- Houghton Regis Town Council does not aim to introduce volunteers to replace paid staff;
- Houghton Regis Town Council expects that staff at all levels will work positively with volunteers and, where appropriate, will actively seek to involve them in their work;
- Houghton Regis Town Council recognises that volunteers require satisfying work and personal development and will seek to help volunteers meet these needs, as well as providing the training for them to carry out their tasks effectively.

3. Practice Guidelines

The following guidelines deal with practical aspects of the involvement of volunteers.

Recruitment

All prospective volunteers will be interviewed to find out what they would like to do, their skills, suitability and how best their potential might be realised.

Volunteer Agreements and Voluntary Work Outlines

Each volunteer will have a Volunteer Agreement establishing what Houghton Regis Town Council undertakes to provide for them and what our organisation expects of its volunteers. In addition, they will agree to a Job Description– a written outline of the specific tasks they will be undertaking. Neither of these documents is a contract; Houghton Regis Town Council has no intention of creating a contract with any volunteers.

Induction and training

All volunteers will receive an induction into Houghton Regis Town Council and their specific volunteer role. Training will be provided as appropriate. Where possible, volunteers will be entitled to receive additional training on the same basis as paid staff.

Support

All volunteers report to their designated main point of contact. They will be provided with regular supervision and feedback on progress and will have the opportunity to discuss future development and air any problems.

4. The Volunteer's Voice

Volunteers are encouraged to express their views to their designated main point of contact about matters concerning Houghton Regis Town Council and its work.

5. Insurance

All volunteers are covered by Houghton Regis Town Council's insurance policy whilst they are on the premises or engaged in any work on Houghton Regis Town Council's behalf.

6. Health and Safety

Volunteers are covered by Houghton Regis Town Council's Health and Safety Policy, a copy of which is readily available.

7. Equal Opportunities

Houghton Regis Town Council operates an equal opportunities policy in respect of both paid staff and volunteers. A copy of which will be made available. Volunteers are expected to have an understanding of and commitment to our policies and procedures.

8. Confidentiality

Volunteers are bound by the same requirements for confidentiality as paid staff.

9. Political Impartiality

Volunteers are bound by the same requirements for political impartiality as paid staff.

10. Review

This policy will be reviewed by the Corporate Services Committee every 4 years.

Appendices:

Application & Agreement for Co-Optees

Application & Agreement for Event Volunteers

Application & Agreement for Work Experience



APPLICATION & AGREEMENT FOR CO-OPTEES

The Town Council operates with council staff and a team of elected councillors, however in relation to certain business of the Town Council there are advantages for the Council to formally appoint co-optees to Committees, Sub Committees and Working Groups for the skills and experience they are able to offer that group.

Applications for co-optees may be by invitation from the Town Council or by application from an individual. Either way co-optees of the Council are required to work under the Councils Standing Orders, Financial Regulations, Code of Conduct and Officer & Member Protocol and other relevant policies of the Council. These can be found on our website and by following this link: <u>http://www.houghtonregis.org.uk/council-policies-procedures</u>

Of particular note is the requirement of co-optees to follow the principals of the Councils Code of Conduct¹, so as to maintain the standards of the Council in the work undertaken.

Upon appointment training will be provided by the designated main point of contact covering Standing Orders, Financial Regulations, Code of Conduct and Officer & Member Protocol.

The term of office for a co-optee is ideally May to April each year, although invitations and applications can be considered part way through a year.

The Council will keep you informed of the progress of your application.

If you would like to become a co-optee please provide the following information and sign the agreement:

¹ Link to the HRTC Code of Conduct

https://www.houghtonregis.org.uk/useruploads/policies/170327%20Code%20of%20Conduct.pdf

Co-Optee Application				
Name				
Address				
Contact number				
Contact email addres				
Name of Committee,				
Working Group to w	nich you would like			
to be co-opted: Why you would like	to become a co-optee?			
why you would like	to become a co-opiee:			
What skills and expe	rience do you feel you	can bring to the Council?		
	Agree	ment		
Co-optees are requir	ed to agree to the follo			
		s, Financial Regulations, Code of Conduct		
and Officer & Me	ember Protocol. These ca	an be found at:		
http://www.hough	ntonregis.org.uk/council	-policies-procedures		
• To attend meetings as required or to offer apologies if you are not available.				
• To attend and sup	port events (if appropria	ite) as required.		
	0 11 1			
• To work with the Council to secure the best outcomes for the community.				
*the Council recorve	a the right to remove th	nis position should the agreement not be		
upheld.	s the right to remove th	is position should the agreement not be		
* the co-optee may at any time withdraw from their position.				
Name				
Date				
Signatura				
Signature				

May 2019

Under the **GDPR** I give consent for the personal data supplied above to be retained by HRTC so that I can undertake my role as a volunteer. You can find out more about how we use your data from our "Privacy Notice" which is available from the council office or from our website at <u>https://www.houghtonregis.org.uk/general-data-protection-act</u>. You can withdraw or change your consent at any time by contacting the council office.

Signature:

Date:



APPLICATION & AGREEMENT FOR EVENT VOLUNTEERS

The Town Council operates with council staff and a team of elected councillors, however in relation to civic and community events there are advantages for the Council to formally appoint event volunteers to help manage and run the event.

Applications for event volunteers may be by invitation from the Town Council or by application from an individual. Either way event volunteers of the Council are required to work under the Councils Standing Orders, Financial Regulations, Code of Conduct and Officer & Member Protocol and other relevant policies of the Council. These can be found on our website and by following this link: <u>http://www.houghtonregis.org.uk/council-policies-procedures</u>

Of particular note is the requirement of event volunteers to follow the principals of the Councils Code of $Conduct^2$, so as to maintain the standards of the Council in the work undertaken.

Upon appointment training will be provided by the designated main point of contact covering Standing Orders, Financial Regulations, Code of Conduct and Officer & Member Protocol.

A person or group may apply to be an event volunteer for a single event or for a number of events. Applications can be considered part way through a year.

If you would like to become an event volunteers please provide the following information and sign the agreement:

² Link to the HRTC Code of Conduct

https://www.houghtonregis.org.uk/useruploads/policies/170327%20Code%20of%20Conduct.pdf

Event Volunteer Application			
Name			
Name of group (if ap	nlicable)		
Address	pricubic)		
11001055			
Contact number			
Contact email addres	SS		
Next of Kin details (r			
number)			
Why you would like	to become an event volu	inteer?	
What skills and expe	rience do you feel you c	an bring to the Council?	
	Agreer		
	required to agree to the		
		Financial Regulations, Code of Conduct	
	ember Protocol. These can		
http://www.hough	ntonregis.org.uk/council-1	policies-procedures	
• To attend the event as required or to offer apologies with as much notice as possible if			
you are not availa	ible.		
• To work with the	Council to secure the bes	t outcomes for the community.	
	·····		
	s the right to remove the	is position should the agreement not be	
upheld.	· · · · · · · · · · · · · · · · · · ·		
	may at any time withd	raw from their position.	
Name			
Date			
Dalt			
Signature			
~1511UVUI V			

May 2019

Under the **GDPR** I give consent for the personal data supplied above to be retained by HRTC so that I can undertake my role as a volunteer. You can find out more about how we use your data from our "Privacy Notice" which is available from the council office or from our website at <u>https://www.houghtonregis.org.uk/general-data-protection-act</u>. You can withdraw or change your consent at any time by contacting the council office.

Signature:

Date:



APPLICATION & AGREEMENT FOR WORK EXPERIENCE

The Town Council operates with council staff and a team of elected councillors. To support, encourage and develop members of the public the council will consider and offer work experience opportunities.

Applications for work experience opportunities need to be made to the Town Clerk. The person will be required to work under the Councils Standing Orders, Financial Regulations, Code of Conduct and Officer & Member Protocol and other relevant policies of the Council. These can be found on our website and by following this link: <u>http://www.houghtonregis.org.uk/council-policies-procedures</u>

Of particular note is the requirement of work experience volunteers to follow the principals of the Councils Code of Conduct³, so as to maintain the standards of the Council in the work undertaken.

Upon appointment training will be provided by the designated main point of contact covering Standing Orders, Financial Regulations, Code of Conduct and Officer & Member Protocol.

If you would like to be considered for a work experience placement, please provide the following information and sign the agreement.

Please note it is not always possible to offer work experience placements due to other operational demands / organisational capacity.

³ Link to the HRTC Code of Conduct

https://www.houghtonregis.org.uk/useruploads/policies/170327%20Code%20of%20Conduct.pdf

Work Experience Application		
Name		
Address		
Contact number Contact email address		
Next of kin details (name and contact		
number)		
Why you would like to have a work experier looking to achieve from this placement?	ce opportunity at HRTC? What are you	
What skills and experience do you feel you c	an bring to the Council?	
Please detail hours and days available and the placement.	ne ideal duration of the work experience	
Hours:		
Days:		
Start date:		
Finish date:		
Other:		
Agreei	nent	
Volunteers are required to agree to the follo		
 To abide by the Councils Standing Orders, and Officer & Member Protocol. These ca <u>http://www.houghtonregis.org.uk/council-</u> 	n be found at:	
• To attend the workplace as agreed or to co	ntact the office if you are not available.	

• To work with the Council to secure the best outcomes for the community.				
*the Council reserves the right to remove this position should the agreement not be				
upheld.				
* the volunteer may at any time withdraw from their position.				
Name				
Date				
Signature				

Under the **GDPR** I give consent for the personal data supplied above to be retained by HRTC so that I can undertake my role as a volunteer. You can find out more about how we use your data from our "Privacy Notice" which is available from the council office or from our website at <u>https://www.houghtonregis.org.uk/general-data-protection-act</u>. You can withdraw or change your consent at any time by contacting the council office.

Signature:

Date: